Capability Statement

C-suite support | Board operations | Healthcare implementation | Program governance

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POSITIONING STATEMENT

Ono Logic helps executives, boards, healthcare organizations, and public-sector leaders turn complex strategy into operating discipline. We build the governance, workflows, decision packets, dashboards, stakeholder routines, and implementation structures that make executive intent executable.

WHAT MAKES THIS DIFFERENT

- Executive support that does not stop at advice. We help leaders structure the work, assign ownership, track decisions, and move policy into operations.
- Healthcare administration experience across Medicaid implementation, public health operations, managed care coordination, regulatory rollout, and stakeholder governance.
- Published operational implementor with a practical lens: strategy is only useful when someone can run it on Monday morning.

CORE CAPABILITIES

- C-suite advisory support, executive operating rhythm design, leadership briefings, decision tracking, and strategic issue management.
- Board-level support, including agenda structure, board packet development, governance calendars, committee coordination, and decision-ready materials.
- Healthcare administration support for Medicaid, managed care, public health programs, palliative care, waiver implementation, provider readiness, and benefit rollout.
- Program and portfolio management office services, including integrated workplans, RAID logs, executive dashboards, dependency management, and delivery governance.
- Operational implementation support that converts policy, contracts, and strategy into procedures, workflows, training, accountability models, and measurable outcomes.
- Vendor, partner, and contract coordination support, including performance review, meeting cadence, deliverable tracking, and contract lifecycle organization.

HEALTHCARE ADMINISTRATION & EXECUTIVE USE CASES

- New program launch, benefit implementation, waiver readiness, compliance rollout, and system-change coordination.
- Executive dashboards, leadership meeting prep, board reports, stakeholder maps, governance charters, and decision memos.
- Administrative rescue work where the strategy is sound, but the operating model, ownership, or follow-through is not yet strong enough.
- Cross-functional implementation support between executives, clinical or policy leads, finance, operations, technology, vendors, and community partners.

EXECUTIVE VALUE

- Clear operating structure
- Cleaner board and executive visibility
- Better meeting discipline and follow-through
- Reduced implementation drift
- Sharper accountability and ownership
- Policy translated into usable workflows
- Stakeholders aligned before friction hardens

DIFFERENTIATORS

- Retired U.S. Army senior leader with 20+ years of operational, legal, compliance, and implementation experience.
- PMP, PMI-ACP, and Professional Scrum Master credentials with practical experience leading complex programs.
- Experienced in Medicaid, public-sector modernization, executive stakeholder management, and healthcare operations.
- Comfortable working directly with executives, boards, policy leaders, vendors, and operational teams.
- Direct, implementation-first style. Less theater, more traction.

CERTIFICATIONS & READINESS

- SAM registered: UEI Z8PKSMB69GW8, CAGE 09E10
- Service-Disabled Veteran-Owned Small Business
- Veteran-Owned, Minority-Owned, Black American-Owned
- Self-Certified Small Disadvantaged Business
- Maryland VSBE certification: VB25-075854
- HubSpot trained, Smartsheet trained, Microsoft 365 suite ready

BEST-FIT CLIENTS

- Healthcare executives and administrators
- Boards and executive committees
- State agencies and Medicaid offices
- Managed care and public health organizations
- Nonprofits scaling governance or operations
- Prime contractors needing local executive implementation support

How Ono Logic Supports Executive Execution

Governance, administration, implementation, and operating discipline

REPRESENTATIVE EXPERIENCE

- Supported Hawaii Med-QUEST healthcare transformation efforts, including palliative care benefit implementation, stakeholder coordination, operational readiness, and CMS-aligned rollout activities.
- Managed ARPA Section 9817 closeout work and initiative reporting support across home and community-based services, quality improvement, workforce development, and system enhancement efforts.
- Supported pre-release Medicaid and Section 1115 implementation planning, including facility readiness, service-level discussions, Medicaid billing considerations, and cross-agency coordination.
- Led operational and contract audit support for TFA Analytics, including contract lifecycle mapping, invoicing alignment, account ownership review, dashboard planning, and operational tracking structures.
- Managed public-sector modernization and implementation work involving legacy systems, vendor coordination, Salesforce-related modernization, business process review, and executive reporting.

BOARD & C-SUITE SUPPORT MENU

- Executive operating cadence: weekly leadership rhythm, escalation paths, decision logs, and priority tracking.
- Board governance support: meeting agendas, board packets, decision memos, committee workplans, and follow-up registers.
- Administrative architecture: role clarity, workflow mapping, SOP development, knowledge capture, and operating model refinement.
- Performance visibility: KPI design, implementation dashboards, status reporting, risk tracking, and narrative reporting.
- Stakeholder management: meeting facilitation, issue framing, partner communications, and alignment before decisions reach the board table.

HOW ENGAGEMENTS CAN START

- Executive assessment: 2 to 3 week review of governance, meetings, workflows, reporting, and operational gaps.
- Implementation sprint: 30 to 60 day buildout of tools, dashboards, reporting cadence, decision logs, and workplan discipline.
- Fractional executive operations support: recurring support for CEOs, boards, administrators, and program leaders who need operating structure without adding permanent headcount.

PRIMARY NAICS

541611 - Administrative and general management consulting
541618 - Other management consulting
541612 - Human resources consulting
541690 - Scientific and technical consulting
541990 - Professional, scientific, and technical services
561110 - Office administrative services
621399 - Health administration support
624190 - Individual and family services

RELEVANT PSC CODES

- R408 - Program Management/Support
- R410 - Program Evaluation/Review/Development
- R707 - Contract/Procurement/Acquisition Support
- R799 - Management Support
- Q201 - Medical Managed Healthcare
- R418 - Legal Support

CONTACT

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We help leaders build the machinery behind the mission: the cadence, tools, decisions, workflows, and follow-through that make high-level strategy move.